

The Mechanism for monitoring the service delivery and Public Grievance Resolution

At local level the concerned HOD monitors the work of the specific table/department, which in turn is subject to monitoring by the Director of the Institute. The Grievance related to the Institute can be addressed to the grievance officer of this Institute in person/by writing and dropping the grievance in the grievance box, kept near the entrance gate of the 'B' block of this Institute.

DGHS monitors and controls Administration of the Institute and the Public can approach the Grievance Committee whenever necessary.

The Nodal Officers/Chairpersons for different Grievance Redressal forums are as below:-

1. CPGRAMS (Centralised Public Grievance Redress & Monitoring System) - Dr. Yuvraj Deepak Kumar (Nodal Officer)
2. Internal Assessment grievance committee for students –Dr. Shefali Gupta (Chairperson)
3. Sexual Harassment Committee – Dr. Shefali Gupta (Chairperson)
4. Grievance committee for student – Dr. Yuvraj Deepak Kumar (Chairperson)
5. Students Hostel Grievances Committee- Academic In –charge (AIIPMR)
6. Anti- Ragging Committee - Director