Government of India ALL INDIA INSTITUTE OF PHYSICAL MEDICINE AND REHABILITATION Haji Ali, K.K.Marg, Mahalaxmi, Mumbai – 400 034

Ref.No: Acad/AMC/CCTV/944

Dated: 18/02/2020.

## **Short Notice Quotations / Invitation**

Quotations are invited for Supply, Installation, Testing, Commissioning, (SITC) and Maintenance as per MCI DMVPN project with following specifications.

- 1. Rack of 4U/6U size with 3to 4 Nos of 5/15 Amp power points, cable manager, rack tray and fan module.
- 2. CAT 6 Cable between switch and all 3 camera location and provide I/O Box at camera and side.
- 3. CISCO 1905-K9 Router which can support DMVPN and IP Sec. and one state public IP with three years warranty.

The cabling work needs to be done at the Institute for providing connectivity between AIIPMR, Mumbai and MCI Dwarka New Delhi. They should submit their quotation by the 28<sup>th</sup> February, 2020 at 2.00 pm, in the quotation box kept in Room No. 201, second floor, Annex Building. The quotation should be comprehensive mentioning amount for installation and maintenance of each year separately.

## **Terms and Conditions of AMC**

- 1. Comprehensive Annual Maintenance contract will be for a period of three years with effect from **Date of Award of Contract.** However, if for lack of services, equipment-needing repair is not attended within a week penalty up to (@ ₹.100/- per day) will be deducted from the total bill of Comprehensive Annual Maintenance Contract till the day the equipment is serviced and necessary action taken.
- 2. Quarterly, one visit shall be provided for preventive and remedial service to maintain the Equipment in good operating conditions. Remedial maintenance shall mean repair/correction of the equipment.
- 3. Additional visit on call if required in the event of breakdown of the network should be done at no extra cost.
- 4. If installed equipment is required to be taken to service center for repairs, the same should be reported to the competent authority and after approval of the same can be taken to their workshop & should be re-installed back at our premises at Mumbai on company cost, for which no additional expenses will be admissible.
- 5. Bio-Medical Engineer of our Institute will be authorized for day-to-day maintenance.
- 6. The complaint shall be attended by the qualified authorized personnel and ensured by the company with prior intimation.
- 7. If the Equipment is not in operating conditions after replacement of spare(s) as necessary, major overhauling shall be done free of cost by the company. The period lapsed in this transit will be extension to Comprehensive Annual Maintenance Contract for the equipment being not in function to avoid unnecessary payment when the equipment is not in operation.
- 8. Payment will be released after completion of every six months on half yearly basis, subject to satisfactory services provided by company & certification of department.
- 9. Contract will be initially given for one year and will be extendable up to three years based on satisfactory performance of the bidder.

This Institute being a Government of India Organisation, you will be requested to submit your pre-receipted bills in triplicate as mentioned at clause No.8 of the above terms and conditions by mentioning your permanent Income-tax /PAN No./GST No. on the bill on completion of each six months period separately so as the concerned Head of Department can issue satisfactory performance certificate to process your bill for passing.